

PDN PHOTOPLUS INTERNATIONAL CONFERENCE AND EXPO

PHOTOPLUS EXPO 2017

SHOW POLICIES

Each year nearly 20,000 people from around the world register to attend the PhotoPlus Expo. Our goal is to ensure the safety and satisfaction of each attendee during the event. Therefore, we request all our participants to adhere to our show policies.

QUESTIONS ABOUT REGISTERING TO ATTEND?

For questions regarding your registration, please contact Customer Service:

9:00 a.m. – 6:00 p.m. Eastern Standard Time

Domestic calls: 1-877-699-5410

International calls: + 240-439-2985

Email: photoplus@experient-inc.com

QUESTIONS ABOUT THE CONFERENCE PROGRAM OR SEMINARS?

For questions regarding the conference program or seminars, please contact:

Theresa Raffetto

Phone: 1-646-668-3718

Email: theresa.raffetto@emeraldexpo.com

BADGE POLICY

- Badges will not be mailed. Registrants must bring their confirmation receipt to the Javits Center during registration hours to pick up their show badge before they will be admitted to the expo hall or any conference seminar.
- All persons planning to attend the PhotoPlus Expo must be registered. Show management (Emerald Expositions) and its authorized representatives reserve the right to verify the identity of any persons using a show badge. Any person found using another person's badge will have the badge confiscated and may be asked to register correctly or leave the premises.
- Attendees who lose or forget their badge will be charged a USD \$25 badge replacement fee.

CANCELLATION / REFUND / SUBSTITUTION POLICY

- Any cancellation of any Conference seminar or Pass is subject to a USD \$25 processing fee.
- Refunds are not permitted after October 6, 2017. Any registration made after October 6, 2017 is nonrefundable.
- Refunds are not permitted for Expo Passes, VIP Expo Passes, or any Special Event tickets.

- All refund requests must be submitted in writing to: photoplus@experient-inc.com
- After October 20, 2017, substitutions will be allowed in the event that the registrant is unable to attend, but no refunds will be issued. The substitute must bring the registrant's confirmation letter to the Will Call Counter in the registration area of the Javits Center to receive a badge for admission. No Young Adult or Student passes may be substituted.

CHILD POLICY

The PhotoPlus Expo is a professional trade event. To maintain this credo, we ask our participants to please adhere to the following:

- Children under the age of 16, including infants, are not permitted in any conference seminar at any time.
- Children under the age of 16 will be permitted in the expo, provided they have adult supervision at all times. No more than two children per adult; proof of age may be required.
- Strollers are permitted on the expo show floor, but are not recommended.

PHOTOGRAPHY AND VIDEO RECORDING

- Personal photography or video recording is not permitted during any conference seminar.
- Personal photography is not allowed in the expo hall without the prior consent from the exhibiting company.
- By attending the PhotoPlus Expo, you agree that show management and its authorized representatives may conduct interviews and may take photographs and/or record video (directly or indirectly) of you at any time during the event. You give show management all rights necessary to record you during the live event and to use any or all portion of such photographs or video recordings at any time in the future for educational, informational, commercial, or any other business purposes, in any form. You waive the right of approval for usage and any claim for compensation.

OTHER POLICIES AND RECOMMENDATIONS

- For the safety of all attendees, no rolling carts, no rolling brief cases, and no rolling bags are permitted on the show floor during expo hours, except in the case of medical necessity.
- Temperatures can vary within the convention center. We recommend dressing in layers of clothing that make you comfortable and confident and wearing comfortable shoes.
- Emerald Expositions reserves the right to accept, reject or prohibit registration for or attendance at its events at any time.

PRIVACY POLICY

During the registration process we may request certain contact information and demographic information about you such as your name, mailing address, phone number, email address, and product interests, etc. Please note that the contact and demographic information that you provide through your registration will be stored in the QR code on your badge and will be shared with each exhibitor that you allow to scan your badge.

Show management (Emerald Expositions) may use your contact information for any of the following reasons:

- To provide you with information about products or services you've ordered, including trade shows
- To provide you with e-newsletters
- To send you notices for subscription renewal
- To contact you regarding marketing endeavors

If you do not wish to receive PhotoPlus Expo marketing information from Emerald Expositions or wish to opt out of future PhotoPlus Expo email promotions from Emerald Expositions, please email privacy@emeraldexpo.com with PhotoPlus Expo in the subject line. Please note that all promotional and research email messages you receive from Emerald Expositions will include an option to opt out of future email communications.

ALL SHOW POLICIES ARE SUBJECT TO CHANGE.